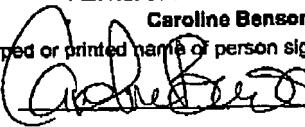


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Caroline Benson
(Typed or printed name of person signing this certificate)
 (Signature)

Application No. : 09/682,488
Filed : 09/07/2001
Inventor(s) : Michael G. Lamming et al.
Docket No. : A0849-US-NP
Confirmation No. : 4150
Examiner : Avi M. Gold
Art Unit : 2157
Title : METHOD AND APPARATUS FOR CONTROLLING DOCUMENT SERVICE REQUESTS USING A MOBILE COMPUTING DEVICE
Customer No. : 25453

MAIL STOP RCE
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

AMENDMENT

Sir:

In response to the Office Action of May 27, 2005, please amend the above-identified application as follows:

Amendments to the Specification begin on page 2 of this paper.

Amendments to the Claims are reflected in the listing of claims which begins on page 3 of this paper.

Remarks begin on page 12 of this paper.